opencopy print.mobile.cloud

Managed Print Services

Outsourced Managed Print Services

Free, unlimited maintenance & repairs
Direct Level 1 user Help Desk support
Pro-active remote monitoring
Automated “just-in-time” toner installation
Guaranteed 4-hour on-site service
No contract. No need to buy new equipment

… a better approach to print management

Faster, better service
Dramatically reduced operating costs
Free up talent for core business technology

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Managed Print Services

- ✓ Leverage your toner supply budget to dramatically reduce operating costs
- ✓ Outsource 100% of printer management at no additional cost
- ✓ Free up your IT & facilities staff to focus on core business technology

Mobile technology, digital documents and cloud computing are ushering in a new dynamic – transforming the support systems for facilities and technology infrastructure.

But most organizations still rely heavily on printed documents. We understand how "print" fits in today's changing support environment.

Outsourcing the daily management of your print infrastructure is a creative way to leverage your resources and to fund innovation.

opencopy offers unconventional, flexible formats for printer support that evolve with your developing infrastructure. We manage the devices, user support and supply fulfillment so that your team can focus on more critical technology issues.

Shift Left. Faster, better print services at a much lower cost - so your resources can focus on new technology & business innovation.

From "25%-50% of Help Desk calls are printed related"
IDC

"Printing is a commodity … you don't need IT to look after it."
Michelle Beveridge, IDP
CIO Magazine, Australia

*"**For every $1 spent on printing, it takes $9 to manage it."***
All Associates Group

"CIOs have an opportunity to re-imagine IT … by asking what would be possible if resources were deployed in other ways."
The CIO Agenda:
Re-imagining IT, Gartner

More information

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Managed Print Services

OPEN-MPS program

The OPEN-MPS program is a bundled package of sustainable products and support services – everything you need to keep your paper-based business processes working efficiently.

Easy to start, easy to manage. All you pay for are the toner cartridges. You buy only as many cartridges as you need, as you need them. All maintenance & repair services, including all parts and labor, are included for free in the cost of the toner.

We remotely monitor your devices, manage supply fulfillment and provide our own integrated printer Help Desk for user support. You can outsource as much or as little of the printer management as you need.

OPEN-MPS Highlights

- Free unlimited maintenance & repairs
- Pro-active remote monitoring
- *Just-in-time* toner delivery & installation
- Integrated Printer Help Desk support
- Sustainable products & services
- Guaranteed 4-hour on-site service
- No contract. No monthly minimums

Why Choose Us

- A radically different approach
- Free remote monitoring technology
- In-house Level 1 printer support
- Average. 1.7 hour response time
- Pro-environmental products
- Easy on-line ordering
- Flexible billing & cost accounting

How Does This Benefit You?

- Dramatically reduced operating costs
- Faster, better service
- One source, one printer vendor
- Free up staff for more important things

More information

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